



Office of Career Services

Employer/Recruiter Policies for Use of Career Services

The University of New Mexico (UNM) Career Services office is first and foremost committed to working in the best interest of UNM students. UNM Career Services has established the following recruiting guidelines to assist recruiters in making on-campus recruiting a professional, fair, and ethical experience. We encourage recruiters to contribute to a successful recruiting relationship by fully complying with the following policies.

Recruiter services include, but are not limited to: career/job fairs; on-campus recruiting; employer information tables; employer information sessions; Employer-of the Month Program; Career Services sponsored outreach events at the university (in the Career Services suite, or other campus locations) and online job posting service (Lobo Career Connection).

Acceptance and participation of recruiters in the services mentioned above is not to be construed as an explicit or implicit approval or recommendation by UNM to its students.

NACE AND EQUAL EMPLOYMENT OPPORTUNITY

In order to provide fair and equitable services to our students and employers, the Career Services office and its clients adhere to the following policies:

Recruiters must subscribe to the National Association of Colleges and Employer (NACE) Principals for Professional Conduct and to the Equal Employment Opportunity (EEO) recruitment and employment guidelines and laws established by federal and New Mexico governments.

RIGHT TO REFUSE SERVICE

We reserve the right to refuse service to employers for factors such as the following:

- Providing fraudulent information and/or misrepresentation of positions or company information through dissemination of dishonest information or absence of information to the Career Services Department or to students
- Receipt from students of complaints of improper or illegal recruiting or employment practices, harassment of UNM students, alumni, or staff
- Breach of confidentiality of student information without prior written consent of the student
- Requiring, at the time of application, personal information such as bank and social security numbers or photo of the applicants
- Positions not likely of interest to college students or alumni
- Requiring students to pay personal funding to obtain the position

- Failure to adhere to Career Services' policies and/or any violation of UNM equal opportunity regulations and rules, and local, state, or federal laws
- Failure to accurately describe the responsibilities and requirements of the employment opportunity in all publicity, including publicity for employer information sessions.

Companies or organizations that hire independent contractors or do not provide a W-2 may use the following limited services:

- Career/Job fairs as appropriate
- Scheduling a room for a presentation once a semester
- Scheduling an information table once a semester.

Career Services does not provide services, rooms, scheduling, or sponsorship if:

- The employment opportunity involves on-campus solicitation of the company's products, posting of company's materials, or sale/distribution of products and services
- The organization is sponsoring an individual to establish his/her own business for the purpose of selling products or services, and/or recruiting other individuals to establish their own businesses
- The organization requires an initial payment or investment - with the organization itself serving as an umbrella or parent corporation. Investments of this type may include, but are not limited to: requirement to attend unpaid orientation or training sessions; direct payment of a fixed fee; payment to attend orientation or training sessions; and/or purchase or rent of a starter kit, sales kit, samples, or presentation supplies
- The organization fails, for any reason, to provide essential information concerning the nature of the position or compensation, including, but not limited to: commission only, job responsibilities, salary, applicant requirements
- The organization fails to submit payment/documentation of payment for any Career Services event or program.

Services Provided to Third Party Agencies

Third party recruiters are agencies, organizations or individuals recruiting candidates for employment opportunities other than for their own needs. Third party recruiters using UNM Career Services are expected to follow the same policies and procedures established for recruiters representing their own organization. In addition, third party recruiters are expected to adhere to several specific practices to ensure open and accurate communication with UNM students.

Career Services will provide assistance to third party agencies only when a third party recruiter meets the following conditions:

- Meets the NACE and EEO policies and laws described above
- Charges no fees to the candidate
- Reveals to Career Services the identity of the employer being represented and the nature of the relationship between the agency and the employer, and permits the career center to verify this information by contacting the named client

- Provides a position description to Career Services for valid openings.

Third party recruiters are allowed to interview on campus or participate in career fairs when the above conditions are met. Career Services may require the name of the employer being represented to be identified on all announcements.

Resume Referrals

By policy, Career Services typically releases resumes to direct hire employers only. However, resume referrals may be processed for third-party recruiters if the name and location of the hiring company is disclosed and there is permission for Career Services to verify this information by contacting the named client. In order to process a resume referral, we require a job description including the name of the hiring company.

Job Postings

Third party recruiters may provide job announcements to UNM Career Services for posting. Posting of any/all job descriptions is not to be construed as an explicit or implicit approval or recommendation of recruiters by the university.

On-Campus Recruiting

- Career Services will provide scheduling support for recruiters via the electronic database used by our office (Lobo Career Connection) only
- Recruiters seeking to schedule on-campus interviews outside the Lobo Career Connection scheduling process are required to provide our office with a description of the recruiting process used to fill the schedule as well as a copy of the interview schedule prior to the interviews
- Career Services will not provide on-site support for recruiters requesting outreach venues outside of the Career Services suite
- Career Services cannot provide equipment (lap-top computer, projector, etc) for outreach events outside the Career Services suite
- Interview rooms in the Career Services suite for your on-campus visit are complimentary.

Cancellation & No-Show Policy

If it is necessary to cancel an interview or career fair reservation, please do so as far in advance as possible. Space is in high demand, and your early cancellation will allow Career Services to re-assign resources.

Career Fair Cancellation & No-Show Fees

- If you cancel a career fair registration less than two weeks prior to the event, you will be invoiced for an administrative fee of \$100, due at time of invoicing
- If Career Services records indicate an outstanding balance for any registration/cancellation fee, organizations will be given an opportunity to provide

documentation of payment. If none is provided, future space/career fair registration will be denied.

Posting Jobs at UNM

- Jobs posted on the UNM Lobo Career Connection system will automatically be assigned an expiration date 45 days past the posting date. Employers may select an expiration date earlier than the 45 day default. If an expiration date beyond 45 days is selected, Career Services will correct the date
- Only job postings for paid, degree-related positions are accepted
- Career Services will accept appropriate job announcements via electronic methods only; we are a paperless resource center
- Career Services reserves the right to delete job postings deemed unsuitable for students seeking professional, degree-related work experience and will make an effort to direct employers seeking non-professional employment candidates to other recruiting sources available at the university
- Employers who have not filled the job may repost for an additional 45 days.

Requests From Organizations to Target Only Specified Audiences

- The Career Services office at UNM maintains and promotes a policy of non-discrimination and non-harassment on the basis of race, religion, color, sex, age, disabilities, marital status, sexual orientation, national origin, and citizenship. We provide services only for employers whose hiring practices are non-discriminatory according to federal and state laws
- Career Services will advertise opportunities that target specific populations if the organization also agrees that it will consider other students or have opportunities open to all interested students

Career/Job Fairs

- Career/job fairs are designed to provide a venue for sharing employment information only
- Are not intended for recruiting other businesses or for selling products and/or services
- Please see above section regarding cancellation fees
- Career fair participants who do not comply with this policy may be asked to leave the event/may be denied future registration

PLEASE NOTE: The Graduate and Professional School Fair is not an employment fair, but is a means of distributing information about graduate schools, programs, application, and admission.

Grievances

The Career Services staff will investigate complaints by users of our services about job postings, employers, or career events. If we determine that a complaint is justified, we may choose not to sponsor recruiting activities for the employer involved.